



Mars 2020

MEMBER CONTRACT/GENERAL TERMS/GDPR

- ✓ Terms of contract for membership at City Gym
- ✓ Agreement regarding membership Private individuals/companies and City GYM KAK AB
- ✓ Membership is signed with City Gym in KAK AB
- ✓ With a choice of monthly agreement via direct debit, at least 12 months. Full-year contract is valid for 12 months.

Membership

The membership fee is included for those who have signed a 12-month agreement. Membership in City Gym is of a non-profit nature and does not mean membership in an association but merely an external sign of community shared by those who carry out the activities within City Gym.

The minimum age for signing a membership agreement is 18 years. For coaches who have not reached the age of 18, it is assumed that the goalkeeper signs membership agreements on his behalf. Membership is personal and cannot be transferred to another legal entity.

Membership card and change of name, address and telephone

A member who visits City Gym for training must register the gym card at the card center every time at the entrance, so that, for example, in the event of a fire, City Gym can quickly create lists of how many and who are staying in the room.

If a member loses their membership card, this must be notified immediately to City Gym, which will then issue a new membership card for a fee, the current fee is SEK 60.

Member should promptly notify City Gym in the event of changing the member's name, address or telephone number.

Term and termination rules

The autogiro agreement expires after the first 12-month period unless the member terminates the agreement. The auto-giro draws take place at each monthly change between the 27-30 day of the month.

All training fees are paid in advance.



Mars 2020

In the event of termination of the agreement:

- ✓ Cancellation of the autogiro agreement is made no later than the 15th month before the desired termination on our cancellation form on City Gym's website
- ✓ Agreements without a binding period extend by 2 months until further notice with a minimum of 1 month's binding period
- ✓ Kort Card freezing can only be done in case of long-term illness and against presentation of medical certificates

State of health

Each member and his/hers guests are responsible for ensuring that their health status is such that they can participate without risk in the activities at City Gym's facilities.

Responsibility for members' belongings, accidents and more

City Gym is not responsible for any loss due to theft, burglary or other reason or for damage to members or other visitors' belongings. City Gym is not responsible for personal injury caused by accident or as a result of other member or visitor's actions or afterwards.

Due to the above members and other visitors, City Gym recommends taking out accident insurance and home insurance.

Suspension in case of non-payment

If payment is not made according to agreed payment terms, the member will be suspended from training until payment is made.

In the event of three missed autogiro payments, City Gym has the right to terminate the auto giro deductions and debit the remaining debt remaining on the binding period with invoice.

If a member with an autogiro agreement does not fulfill the requirements for coverage reservation in the bank account, an autogiro cost of SEK 47.70 and a billing fee of SEK 60 will be charged.

City Gym reserves the right to cancel the agreement without notice. Exclusion is made by a member without repayment of any outstanding time or similar prepaid fees.

Suspension of a member is possible, up to three months if rules are broken and the personal card is used by a person other than the member, the monthly fee is also charged on suspension until the end of the binding period.



Price changes

The monthly contracts via direct debit are protected against all kinds of price increases during the first 12-month period. Thereafter, price increases can be made for the monthly agreements that roll on if the price increase is announced at least 45 days in advance.

Price increases are announced at all City Gym's facilities, the website and Magazin24 (free newspaper for KAK's household).

Price increases due to changes in value added tax, or other expenses decided by authorities are not included in the above reservation. When signing an annual card agreement, a member is protected from any price increases during the current term. Pre-paid exercise cards cannot be changed afterwards.

Practical changes

- ✓ City Gym reserves the right to change opening hours
- ✓ City Gym has the right to make changes to the premises or equipment
- ✓ City Gym reserves the right to close some or all or all of the gym operations and the like in major repair/maintenance work. Members are then referred to other City Gym facilities.

GDPR

Here's how we process your personal information at City Gym:

- ✓ We are responsible for ensuring that our processing of personal data in our computer systems is correct
- ✓ The processing of personal data is necessary for us to be able to carry out auto-giro drawing, invoicing, accounting and management of our gym system where we can see who and when you are in the gym
- ✓ What information do we record and why?
- ✓ The information we process about you is name
- ✓ social security number, contact details, mail and picture. Debt to City Gym and payments
- ✓ We need to process the information in order to be able to pay for our services and to have an overview of who is staying in our premises during the day
- ✓ We use social security number and photo to identify you so that no one else abuses your gym card that you paid for
- ✓ Who can see your personal information?



Mars 2020

-
- ✓ Staff at City Gym, PWC, Bankgirocentralen. In some cases, IT staff can also see the information when troubleshooting or developing our gym system as well as our partner when payments are not made, the collection company Intrum
 - ✓ How long do we save your data?
 - We save your personal information as long as you are a member of us or have a debt left to City Gym. When you cancel your membership and pay debts, we will remove your personal data from the system no later than two years after termination.
 - ✓ How to take advantage of your rights
 - ✓ You have the right to receive information about what personal data we process about you. If you find that any personal data we process is incorrect, you may be entitled to request correction, deletion or restriction of your information under certain conditions.

If you want to complain about how we handle your personal data, you can also contact the [Datainspektionen](#).